

THE NEWSLETTER FOR MEMBERS OF ENVISION CREDIT UNION / WINTER 2014

# Mobile Banking is Here!







#### **BOARD OF DIRECTORS**

M. Christopher Bryant Chair

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Dr. Robert Smith Vice Chair

Dr. Barbara K. Wills Secretary

For information on Fianancial Center Locations, Hours, and Services Visit **envisioncu.com** or Call (850) 942-9000 or Toll Free (800) 824-3894 NMLS #506298



# EDANA HELINING



# PRESIDENT'S LETTER

## Our Focus is on You, Our Members

he year 2014 continues to be a year of products and services that make it easier than ever for our members to do business with Envision without interrupting their busy lives. From the big things – like shopping for a new home or car – to managing your finances with mobile banking and Smart Deposit ATM's, Envision is focused on you.

**Your Vehicle** – Members looking for a new or used car have been able to apply online, get pre-approved in our branches, and have taken advantage of the Auto Advisor services for years, but that's not the only way Envision makes it easier to buy a vehicle. Members can also apply for Envision financing right there at many local dealerships – just tell them you are an Envision CU member.

**Your Home** – If you're looking for a new home, Envision's free HomeAdvantage program is a great place to start your search. Members registered for the program not only get access to exclusive tools and a trusted network of realtors, but are guaranteed to earn a rebate after closing that you can save or spend however you want – like treating yourself to that big screen TV.

**Your Life** – Giving our members the ability to access their accounts when they need to wherever they are continues to be one of Envision's major goals. You can now find Smart Deposit ATMs at all of our locations if you're banking on the road. The mobile app is now available with a new look and a new feature everyone is looking forward to – mobile check deposits.

We continue to work hard to give our members the tools they need to meet their financial goals and 24/7/365 access to their account. Thank you for your support and for your valued membership.

Sincerely,

Darryl G. Worrell President/CEO

## Board of Directors Volunteer Position Available

In 2015, one position on the Board of Directors will be up for election. Board members are elected to five-year terms and are limited to two consecutive five-year terms. Interested members should submit a letter requesting consideration, along with their qualifications, by December 27, 2014 to:

Doris S. Payne, Chair Nominating Committee Envision Credit Union PO Box 5198 Tallahassee FL 32314

For additional information pertaining to the election of officers, contact Darryl Worrell, President/CEO, at the Credit Union Main Office, (850) 942-9000.

# MAKE YOUR MOBILE TRANSACTIONS SAFER



f you do any of your monetary transactions on a smartphone or a tablet, at some point you've probably thought, 'I can't believe I'm doing this from inside my car while it's being washed; at the rodeo; on a zip-line...'

No matter your favorite remote location, you've probably also thought to yourself, 'I love the convenience, but is it safe?' Envision Credit Union has taken several measures – like encrypting your information – to help increase the security of online transactions, but there are also steps you should take.

#### Be password savvy

You probably know about changing your passwords every six months and making them hard to guess. But being smart with mobile devices also means using passwords as much as possible, like when your phone is first turned on or when it comes out of sleep mode. This makes it harder for someone else to access your information should they get your phone.

#### Use trusted apps only

Try to only download apps from trusted sources, like Envision. If you're considering downloading an app from an unfamiliar company, read as many online reviews as possible.

#### Download extra security

Adding antivirus software, security updates, and wipe software – a program that lets you erase your mobile device's contents if it gets stolen – will all make your mobile device safer.

#### Don't provide account info via text or email

If you get any electronic communication asking for your account or personal information, call Envision or visit the website at www.envisioncu.com. It's also best to not click on links in emails or texts from senders you don't recognize.



FINANCIAL FITNESS PROGRAM

# MOBILE UPDATE





### **Mobile Deposit**



Task Menu



Account Summary

## Introducing Mobile Banking

t gives us great pleasure to announce that our Mobile Banking app is now available for Apple<sup>®</sup> and Android<sup>TM</sup> devices. Our new mobile app has all of the features of eBranch and more! Check out our app on the left.

Once you launch the app, you don't even have to sign into your account to start using some of the app's features. The Task Menu, located under the PUBLIC heading, is always visible. From the task menu you can find our locations including Surcharge-Free ATMs, Deposit Taking ATMs and the CO-OP Shared Branches - check our current rates, and even apply for loan. Once you've logged into your account, the SECURE menu will give you access to all of the features of eBranch - your account summary, transfers, and Bill Pay with a great addition: Mobile Check Deposit!

Depositing a check into your account from your phone is as easy as taking a picture! Simply take a photo of the front and back of the check, enter the amount and select the account. No need to mail in the check when you're done - just hold on to it for two weeks and then shred it.

From your Account Summary page, you can see your available balances, view any account holds and access your account history. You can also easily view any other memberships linked to your online account by simply selecting Change Account.

## **HOMEWORKS**

With our HomeAdvantage<sup>™</sup> program, you can

search for a home online, find a reliable realtor, and receive an additional rebate after closing.



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#### ENROLL ONLINE AT www.envisioncu.com

The HomeAdvantage™ program, along with its features and benefits, is available to you through a joint relationship between your credit union and CU Realty Services. In order to earn a rebate, buyers and seliers must use one of the real estate agents listed in the approved agent network, Rebate amounts will vary depending on the price of the house sold or purchased, and the commissions paid out to the agent. Rebate are available in most states. Please consult with your credit union to get details that may affect you. Envision Credit Union NMIS# 506298.



IONS TO HELP YOU

## **CREDIT CARDS**



f you are a current VISA Credit Card holder with Envision, you may notice a new feature when your card is next re-issued. Starting this fall, Envision's VISA Credit Card now contains an EMV chip in addition to the magnetic stripe. The EMV chip technology is becoming the standard internationally and has almost entirely replaced the magnetic stripe credit card in many European countries. Even though you may not yet see chip enabled readers locally, the U.S. has recognized the need to begin chip card migration. Not only will the implementation of the new EMV chip card allow you to use your card when you travel internationally, but for your everyday transactions it is the latest advancement in fraud protection. The authentication process that the EMV card uses is unique to every purchase, protecting your information from being hacked, and the chip technology cannot be easily copied to create counterfeit cards. Going forward, Envision Credit Cards will now have this dual technology so that you can safely use your card wherever you are. Please visit **www.envisioncu.com** to view chip card FAQs or give us a call at 850-942-9000.



## LOANS



For only \$25, during this holiday season feel free to skip a payment on an eligible loan and reward yourself!

# YOU DESERVE A BREAK.

## APPLY ONLINE TO SKIP A PAYMENT, VISIT **www.envisioncu.com**

To be eligible for this offer, all Credit Union loans and accounts must be in good standing. Mortgage loans, Home Equity loans, Home Equity lines of credit, workout loans, and credit cards are not eligible for this program; if you have requested a skip for any ineligible loan suffix, such loan suffix will not be part of any Credit Union approval of any other loan(s). The Credit Union may approve or deny all or part of this request in the Credit Union's sole discretion. Interest shall continue to accrue on the unpaid loan balance during any period of skipped payment. You shall be required to make additional periodic payments until the loan is paid in full to the Credit Union, thus extending the term of the loan and the loan's maturity date and increasing the amount of interest and finance charges payable for the loan. A processing fee of \$25 will be assessed per eligible loan which is approved for a payment skip. Processing fee will be deducted from the member's account by the Credit Union. Deadline for requests is November 30, 2014. See Skip A Payment request form for details.

# AUTO LOANS



Finance your auto loan with Envision for up to 60 months and enjoy a rate as low as **1.79% APR**.\*

# THE TOOLS TO GET YOU MOVING

APPLY ONLINE AT www.envisioncu.com

\*APR: Annual Percentage Rate are available to qualified applicants who meet normal credit worthiness criteria; have a minimum credit score of 720; have an open and current Envision VISA credit card and checking account with automatic payments. All rates and terms are based on credit analysis and loan to value of collateral as determined using Envision Credit Union's collateral criteria. This is a limited Time Offer. Not available on existing auto loans at Envision Credit Union and the Credit Union terserves the right to change the terms of a discontinue this offer at any time without notice. A \$20,000 loan at 1.79% Annual Percentage Rate for 60 months results in 60 monthly payments of \$348.727 each.

# EDUCATION

## Education and Remote Banking

ducators live in a busy world between teaching, after school activities, and family life at home. They are constantly having to multi-task and adapt to changing technologies to be proficient. We had our Envisioneer, Kim Sims of Fort Braden School, catch up with some local teachers to see how remote banking applications have been helping their lives run more smoothly.

> "Online banking is fast and friendly for an on the go family." Julie Thomas

"Moneyline is convenient, easy to use, and available 24 hours a day." Susan Romeiko

"Mobile banking helps me to be a better mom! It allows me to have access to my daughter's account. In the event of an emergency, I can easily transfer money into her account from the convenience of my iPad<sup>®</sup>." *Renee Martinello* 

"Mobile banking covers all of my banking needs when I am unable to go to the bank during office hours."

Janet Barber

With the launch of the Envision Credit Union mobile banking app, we thought it was important to mention how useful it can be for busy members. Whether you have an Android<sup>™</sup> or Apple<sup>®</sup> device, you will have the ability to access your finances while on the go. Juggling soccer practice and checking in with your finances just got a whole lot easier. That's just one way that Envision is making our products more convenient for you. To download the app, visit the app store on your Android<sup>™</sup> or Apple<sup>®</sup> device and see what Envision mobile banking is all about.

## Our Summer 2014 Grant Winners

Dan Ring Ruediger Elementary School

> Dana Fields *Rickards High School*

> Jane McDonald Rickards High School

JaSun Burdick SAIL High School

Kenneth David Godby High School

Kris Reliford Roberts Elementary School





We're looking for an outgoing, tech savvy educator to become the new face of our Success for Educator's blog page! You'll be rewarded with a MacBook<sup>®</sup>, iPod Touch<sup>®</sup>, and much more!

## Important Dates for the 2014 Envisioneer Selection Process

- November 24, 2014 *through* January 12, 2015: Online submission of 2015 Envisioneer applications at www.successforeducators.com
- C January 13, 2015 *through* February 06, 2015: The top three finalists will be assigned to create a video project on a topic provided by Envision Credit Union.
- C February 08, 2015 *through* February 19, 2015: All three videos will be posted on the Envisioneer blog. Each finalist will campaign to gain votes from colleagues, friends, and family. Voting takes place at: www.successforeducators.com

## **C** February 20, 2015:

The finalist with the most votes will represent our organization as Envisioneer 2015!



P.O. Box 5198 Tallahassee, FL 32314-5198 www. envisioncu.com

# Kim Sims, Envisioneer 2014

