

FALL 2020





WHAT'S INSIDE:

- ENVISION among Best-In-State Credit Unions
- No Loan Payments for 90 Days
- How We're Helping Members during COVID-19

PRESIDENT'S LETTER

Thank You for Your Support!

In my last letter I reflected on a lot of the changes that have occurred and the pace of that change over the past decade. And as I mentioned, how proud I am of what Envision Credit Union has become over that time.

I received two other examples of that pride over the past month. First, Envision was ranked as one of the top ten credit unions in the state of Florida by a Forbes sponsored survey (and, Envision was the smallest credit union by asset size to win this award). Secondly, our Envision No Hunger Campaign to assist the Second Harvest of the Big Bend Backpack Food Program raised over \$160,000 in one month!

Envision members have supported this program for eight years through our Swipe For Schools Program and have raised \$80,000 over that time. With the need becoming even greater going forward we wanted to increase the impact of our support and worked with Second Harvest to come up with a way for us to match up to \$30,000. That idea along with support from our members and other community-driven companies such as Proctor Subaru and WTXL increased our original \$10,000 to over \$160,000!

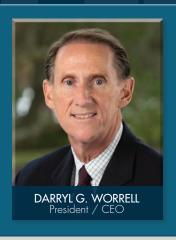
To me these two examples illustrate that believing in a set of values, caring about others, and sustaining a determined mindset will bring great results.

As we move forward in facing this pandemic along with all the challenges it brings please remind yourself of the values that you believe in, care about others, and stay determined on succeeding. I promise you Envision Credit Union will continue its mission to serve you with the best financial products and services and work with you to support the communities that we live in. And, as I have said many times all you have to do is use our great products and services such as our:

- Great Checking Accounts and Reward Programs
- HISTORICALLY low mortgage rates

WHERE YOU BANK MATTERS!

- The broadest range of service hours in our markets
- Great technology channels to keep you safe and maximize your time



BOARD OF DIRECTORS

Gene Morgan

Anthony Gaudio

SUPERVISORY COMMITTEE

David Helton

Dr. Christopher Small Dr. Ronald Carney

For information on Financial Center Locations, Hours, and Services Visit EnvisionCU.com or Call (850) 942-9000 or Toll Free (800) 824-3894 NMLS #506298

Dr. Cassandra J. Grayson

Aletta Shutes

Gene McNease 2nd Vice Chair

Dr. James Croteau

Secretary

HOLIDAY CLOSURES

MONDAY, OCT. 12TH

COLUMBUS DAY

WEDNESDAY, NOV. 11TH

VETERANS DAY

THURSDAY, NOV. 26TH - SATURDAY, NOV. 28TH

THANKSGIVING HOLIDAY

FRIDAY, DEC. 25TH

CHRISTMAS

Darryl G. Worrell President/CEO

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ENVISION is Voted One of **America's Best-In-State Credit Unions**

Envision is proud to announce that we have been recognized for our excellent member service. We made the Top 10 list by being voted the #7 best credit union in Florida. The America's Best-In-State Credit Unions 2020 list is based on an independent survey of more than 25,000 US credit union members.

Survey participants assessed Envision in the following areas: Trust, Terms & Conditions, Branch Services, Digital Services, and Financial Advice.

Thank you to our members! None of this would be possible without all of you! Speaking of our wonderful members, we have shared two success stories from members below:





With the help of Envision, ◆ Shunteen and Mohamed improved their credit enough to purchase their first home! "Although we experienced some hurdles as most people do when purchasing a home, my husband and I closed on our first home in June! Our short term sacrifice had paid off and we had the keys to our long term success."

■ Judith is a big fan of the uChoose Rewards®. "A couple of years ago, I flew to New York City and stayed at a hotel for 3 days by using my points. So yeah, I love that program!"

Love My

rewards

Credit Union

MORE FOR OUR MEMBERS!

Your Envision Credit Union membership can help you save money today with exclusive discounts and benefits from trusted partners. Members have saved nearly \$2 billion with great offers, such as:



Up to \$15 off **TurboTax**® federal products!







Members get a free home security camera plus 2 free months of 24/7 professional monitoring (\$150 value) with the purchase of a new SimpliSafe® security system.







Car maintenance doesn't have to break you. With CarAdvise® you're back in control of your car's maintenance needs. Envision members will never pay retail again. Save an additional \$10 off your first booked service!



Save 40% on a 1-year membership to Sam's Club.



Calm is the #1 App for sleep and meditation. You can save \$40 off annual subscription.

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FOR OUR MEMBERS, FOR OUR COMMUNITY

Much of our recent financial support has gone to helping celebrate local teachers and students for all their outstanding achievements through these great events.

- Premier sponsor of both Leon & Gadsden Counties Teacher of the Year events. Envision Credit Union congratulates all the winners and finalists with gift cards for all to say thank you for your commitment to your students.
- Co-Sponsor of Leon County graduation ceremonies
- Gadsden County School's Senior Superlatives
- Gadsden County Retiring Educators Recognition





Our successful MoneyWise Wednesday financial education web series that has helped educate and entertain our community over the past few months has now gone LIVE! That's right, the same great content with the team you know, and love is now coming to you in a new live and interactive format every Wednesday at Noon. Sign up to be a part of

future episodes in this new webinar series at https://www.envisioncu.com/workshops. Here you can also relive past webinars and see the upcoming schedule of episodes.

This summer Envision Credit Union partnered with WTXL Tallahassee and Proctor Subaru Tallahassee to support the backpack programs at Second Harvest of the Big Bend. Our goal was to help raise at least \$60,000 to help feed students during the school year by offering a match donation of \$30,000. We're proud to announce that in total the campaign

raised over \$160,000, setting a new record for Second Harvest of the Big Bend. We want to extend a big thank you to all who donated. Your selfless giving will make a huge difference in the lives of students all across the big bend region.





ENVISION WINS A 2020 CUNA AWARD!

We are so excited to announce that Envision Credit Union won a CUNA 2020 Diamond Award! Owlbert stole the show, winning the Multifaceted award. The creation of our beloved mascot was recognized as bestin-category and the most innovative in the marketing and business development sector among our peers. From celebrating his 1st birthday to attending community events, Owlbert has had a busy year. He is excited to keep the celebration going. Thank you, CUNA, for this incredible honor!





CLASSROOM GRANT DEADLINE COMING!



Great educators are always searching for new ways to expand their curriculum and engage their students. Innovative teaching is important - but it can be expensive. EVERY QUARTER, teachers from all twelve of our countries compete for one of Envision's twelve \$500 Classroom Grants to fund projects. Each project pertains to three categories: technology, financial literacy, and community service.

Apply any time!

Next grading period deadline: October 5th For details visit www.EnvisionCU.com

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SOMETHING SPECIAL For Our Members

OUR MEMBERS JUST KEEP ON Winning.

HOME EQUITY LINE OF CREDIT



Envision your future with our Interest Only HELOC and for a limited time, enjoy no closing costs and an introductory rate of 1.99% APR* for the first 12 months (as low as 3.99% thereafter)!

For Details, visit: www.EnvisionCU.com/HELOC





MORTGAGE REFINANCE

Take advantage of lower mortgage rates and save money! Now is the perfect time to refinance your mortgage with Envision and save big. Enjoy low rates and score \$600 off* your closing cost when you refinance your mortgage with us. Our local mortgage experts are here to provide guidance and answers to all of your questions. For more details, visit www.Envisioncu.com today!

REFINANCE YOUR MORTGAGE





STEP-UP SAVINGS Challenge Winner

WON \$1100 for completing the savings challenge!



Darrell



eSERVICES Challenge Winner WON a \$7200 smart prize package for using our eServices

SWIPE, SIGN & WIN Contest Winners

Won 10,000 uChoose Rewards® points by using their debit card 25 times or more!



Mark





Hurricane **Preparedness** Winners

WON a generator for using debit card 25 times or more at participating locations!



Maureen





FACEBOOK Contest Winners

Thank you to everyone who follows our Facebook page!





Carey



NATIONAL DONUT DAY



Carter



Brandi TEACHER APPRECIATION



#WECUGRADS



Brittani TEACHER APPRECIATION



Shasa



TEACHER APPRECIATION

so MANY WAYS TO Keep on Winning!

POINTS IN YOUR FAVOR with uCHOOSE REWARDS!

Did you know that you earn uChoose Rewards® points with every swipe of your Envision debit card? All you have to do is swipe or insert your debit card and run it as credit. To check your balance or redeem points please visit EnvisionCU.com/uChoose or uChooseRewards.com.

Here is what you can get with your points:



13,454 points NuWave® Air Fryer



38,300 points Home Exercise Bicycle



15,758 points TCL 32" TV





50,000 points Amazon® gift card



HAVE YOU CHECKED OUT OUR DRIVE THRU with LIVE TELLER?

and so many ways to Keep you Smiling!

Get excellent service from a live Teller from the comfort of your car. In our Drive Thru with Live Teller, you can complete the following tasks (No debit card needed):

- Balance Inquiries
- Adding ID's
- Cash exchange for members
- Deposits
- Withdrawals
- Transfers
- Credit Card Payment
- Loan Payments
- Mortgage Payments
- Check Ordering

The Drive Thru with Live Teller is available at Appleyard, Hansell, Downtown, Chattahoochee, Lake Jackson, Marianna, Parkway, Quincy West Jefferson, and Liberty! Stop by and experience it today!

DRIVE THRU WITH LIVE TELLER HOURS

Monday – Saturday 7 am to 7 pm EST



For more details, visit www. EnvisionCU.com/drivethru

SWIPE FOR SCHOOLS



With Envision Credit Union's popular Swipe For Schools program, five cents will be donated to feed children in North Florida and South Georgia. Every time you use your Envision VISA® debit card as credit for a purchase. This again will go to feed students in our direct counties including: Florida counties, Leon, Wakulla, Gadsden, Jefferson, Franklin, and Georgia counties, Decatur, Thomas, and Grady. The more members who participate, the more money we raise for our local school districts to improve the educational experience of our children.

Our Drive-Thru Contest Winners!

Drive-Thru
Contest
Winners
WON \$100 gift card for using the Drive Thru!



Matt APRII ITM



Robin IUNE ITM



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IMPORTANT WAYS TO KEEP OUR MEMBERS Safe & Secure

OPTING INTO eSTATEMENTS IS EASY!

E-STATEMENTS

Now you can skip the paper statement, reduce clutter and give your paper shredder a break with Envision electronic statements and notices. Every time a notice or monthly statement is ready, you'll get an email reminder.

- Access statements securely in eBranch Online Banking (coming soon to eMobile!).
- View, print and save your statements and notices anytime.
- Receive an email alert when your statement is ready.
- Saves paper and reduces clutter.
- Provides increased security
- Eco-Friendly

HOW TO GET STARTED:

After logging into the eBranch membership you would like eStatements for follow the guide below:

- 1. Select the Additional Services Tab
- 2. Click on the eStatements Link in the drop down menu



AVOID SCAMMERS & PROTECT YOUR INFORMATION!

Protect yourself and your information from fraud. Fraud has become increasingly common and scammers are cleverer than ever before with the help of new technology. That's why Envision takes every precaution in helping our members avoid fraud. Check out these tips from your Envision family to help you stay aware and informed.

- Pick a strong password, keep it secure, and change it frequently.
- Do not share your personal, banking, or credit card information with people you don't know or trust.
- Use multi-authentication for account logins and avoid using the same passwords for multiple websites.

For more information visit www.EnvisionCU.com

We're Here for You!

During the height of the COVID-19 Pandemic, we're proud to have offered financial support and services to our Envision family. From March 20—July 31 we accomplished:

30,096

Loan payments skipped



\$240,171,321.99

Balance of loan payments skipped



145,057

Drive-thru sessions



27,282

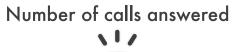
Number of mobile deposits



1,352

417,185

Number of online transfers





6,714

Number of online chats



94,561

748 Accounts opened online











Whether you're in need of a new vehicle, help paying bills, or money for an adventure, we are here for you! Get approved for one of the following eligible loans and don't make a payment for 90 days! It's easy!

Eligible Loans:

- AUTO LOANS
- LIFESTYLE LOANS
- BOAT LOANS
- MOTORCYCLE LOANS
- FARMEQUIP LOANS
- RECREATIONAL VEHICLE LOANS

*Loans NOT eligible for this program include: Mortgage Loans, HELOC, Home Equity Loans, Fast forward, Credit Cards, Extra Credit, Extra Credit at Work, Short term, Fresh Start, Holiday, Back to School. This is a Limited Time Offer. Not available on existing auto loans at Envision Credit Union and the Credit Union reserves the right to change the terms of or discontinue this offer at any time without notice. You will not need to make payments for 90 days; interest will accrue on your loan balance during these 90 days. Negative amortization will increase the amount you owe under the loan agreement. If you have GAP Insurance associated with your loan, your GAP insurance coverage only includes up to 6 skips and/or delinquent payments. Except as modified by this program, all loan terms and conditions remain in full force and effect.



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