

Envision Credit Union Provides Notice of Data Event

[Tallahassee, Fla.] – Envision recently became aware of suspicious activity within its network. Envision immediately initiated its information technology (IT) vendor to investigate and isolate the impacted area. At that time, Envision also launched an internal investigation to confirm the full nature and scope of the incident. Envision quickly conducted a clean sweep of its systems, however, further investigation revealed that a limited amount of information may have been accessed without authorization during this incident from August 5, 2021 through August 7, 2021. The information maintained by Envision that may have been subject to access includes Social Security number, financial account information, payment card information, driver's license and/or state identification number, passport number, military identification number, or a similar number issued on a government document to verify identity.

Envision takes the privacy and security of information entrusted to them very seriously. As part of its ongoing commitment to the security of information within its care, Envision has reviewed its existing policies and procedures regarding cybersecurity. Envision is also working to evaluate additional measures and safeguards to protect against this type of incident in the future.

As a general reminder, Envision encourages potentially affected individuals to remain vigilant against identity theft and fraud incidents, review account statements, monitor free credit reports for suspicious activity, and detect errors over the next 12 months. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order a free credit report, visit www.annualcreditreport.com or call toll-free at 1-877-322-8228. Individuals may also contact the three major credit bureaus directly to request a free copy of a credit report. Individuals also have the right to place a “security freeze” on a credit report, which will prohibit a consumer reporting agency from releasing information in the credit report without express authorization. The security freeze is designed to prevent credit, loans, and services from being approved without consent. However, using a security freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application made regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, an individual cannot be charged to place or lift a security freeze on a credit report. An individual will be required to provide certain personal information and proof of identity to obtain a security freeze. As an alternative to a security freeze, individuals have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If an individual is a victim of identity theft, he or she is entitled to an extended fraud alert, which is a fraud alert lasting seven years.

Should an individual wish to place a security freeze, they may contact the major consumer reporting agencies: **Experian** – P.O. Box 9554, Allen, TX 75013; 1-888-397-3742; www.experian.com; **TransUnion** – P.O. Box 160, Woodlyn, PA 19094; 1-800-909-8872; www.transunion.com; **Equifax** – P.O. Box 105788, Atlanta, GA 30348-5788; 1-800-685-1111; www.equifax.com. Should an individual wish to place a fraud alert, they may contact the major consumer reporting agencies: **Experian** – P.O. Box 9554, Allen, TX 75013; 1-888-397-3742; www.experian.com; **TransUnion** – P.O. Box 2000, Chester, PA 19016; 1-800-680-7289; www.transunion.com; **Equifax** – P.O. Box 105069, Atlanta, GA 30348-5788; 1-888-766-0008; www.equifax.com. Further information regarding identity theft, fraud

alerts, security freezes, and the steps an individual can take to protect personal information may be obtained by contacting the consumer reporting agencies, the Federal Trade Commission, or the appropriate state Attorney General. The Federal Trade Commission can be reached at 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint through the contact information listed above. Individuals have the right to file a police report if they experience identity theft or fraud. To file a report with law enforcement for identity theft, an individual will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement. This notice has not been delayed by law enforcement.

Envision recognizes that impacted individuals may have additional questions. For more information, individuals are encouraged to contact (855) 604-1805 from 9 a.m. to 9 p.m. Eastern Standard Time, Monday through Friday, except holidays.